

## Outreach

Providing outreach to military families ensures they are well-informed and ready for any situation that military life may bring them. This outreach exists through monthly phone calls to a deployed service member's family, quarterly newsletters, as well as email announcements of special events, workshops, or services geared for military families, often at a discounted price. Additionally, our toll free number ensures quick access to this information when it is convenient for the military family member. We constantly work to improve our means of communication to guarantee our families have the information they need to be successful.

## Partnership

The Military Family Assistance Centers work hand in hand with community organizations and volunteers statewide to provide resources and assistance to all Maine service members and their families.



For more information contact:

Family Assistance Center  
DVEM: 33 SHS

Family Assistance Center  
Augusta, ME 04330

Toll Free: 1-888-365-9287

[ng.me.mearng.list.me-mil-fac@mail.mil](mailto:ng.me.mearng.list.me-mil-fac@mail.mil)

Find us on Facebook

<https://www.facebook.com/MaineMFAC>

**Military Family Assistance Center**

<http://www.me.ngb.army.mil/family/>



## Our Mission:

To Provide Family Assistance  
for Military Families of  
All Branches of Service



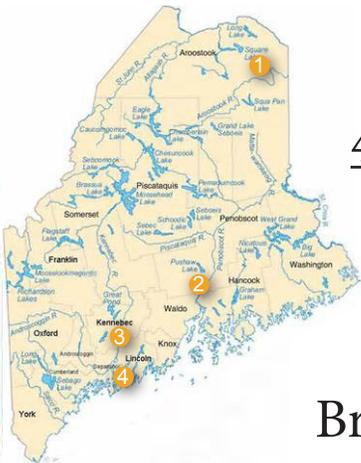
**1-888-365-9287**

*One Call Does It All*



## Family Assistance

Family Assistance is a focal point of information by providing the Six Essential Services in times of contingency call up, mobilization, and large-scale deployments. Family Assistance is critical in providing help to all military families during these long term or short term deployments. This holds especially true for geographically dispersed families who are unable to access services at a local base, installation or fort. In other words, Family Assistance personnel are the “One Call Does It All” for assistance and referral for families.



### 4 Locations

Caribou ①

Bangor ②

Augusta ③

Brunswick ④

# Six Essential Services

## Financial Resources and Referral:

- Understand Military Pay
- American Red Cross Loan application and grants
- Community Financial grants
- Budgeting classes

## ID cards and Defense Enrollment Eligibility Reporting System (DEERS) Resources and Referral

- DEERS Rapids Center locations
- ID Card

## Legal Resources and Referral

- Power and Attorney/ Wills
- Service Members Civil Relief Act (SCRA)
- Employer Support of the Guard and Reserve (ESGR)

## TRICARE Medical and Dental Resources and Referral

- Medical and Dental Benefits
- Medical and Dental applications
- Locating providers
- Challenging claim denials

## Crisis Intervention & Referral Provides assistance with the following:

- Domestic Abuse
- Child Abuse/ Neglect
- Danger to Self and/or Others
- Abuse/ Neglect of a Vulnerable Adult

## Community Information and Referral:

- Provide a list of local community resources
- Child Care resource and referral
- Finding a local Family Readiness Group (FRG)
- Educational information and opportunities

*We provide information on upcoming events, and discounts for service members. Call our Family Assistance Line to be placed on our email distribution list today!*

*One Call Does It All!*

# 1-888-365-9287