

Until recently, the Army Benefit Center-Civilian (ABC-C) which sponsors the Employee Benefits Information System (EBIS) website for both Army and Air National Guard Technicians, utilized authentication and email address information from Army Knowledge Online (AKO) requiring an AKO account for all users. AKO is no longer creating accounts for ANG technicians. Additionally, most AKO email is migrating to the Enterprise Email.

Effective immediately, access to EBIS is limited to those with existing active accounts. New accounts or re-registration of inactive accounts is suspended until a new system of authentication is implemented. Anyone needing to conduct Technician benefit transactions without access to EBIS will need to contact ABC-C at the following phone number: 1-877-276-9287 option #3.